

TERMS OF SERVICE

Shorts Accelerator

Last Updated: 28/06/2026

1. Agreement to These Terms

By purchasing, accessing, or using Shorts Accelerator, you agree to these Terms of Service. If you do not agree, do not use the service. Shorts Accelerator is operated by an Australia-based sole trader ("we," "us," "our").

If you are under the age of 18, your parent or legal guardian must be the purchaser of the program and must agree to these Terms, the EULA, and the Privacy Policy on your behalf. A person under 18 may not validly enter into this Agreement themselves. We may require confirmation that the purchaser is your parent or legal guardian before granting access to the program.

2. Program Overview

Shorts Accelerator is a 120-day asynchronous mentorship program designed to help participants build and scale faceless YouTube Shorts channels. The program includes reasonable asynchronous access to our team via Discord (subject to fair use, team availability, and the response-time expectations set out below), a full course library, a private community, and feedback on submitted content. The program does not include scheduled 1-on-1 calls.

We aim to respond to feedback requests and community questions within approximately 12 hours, but this is a target only and not a guarantee. Response times may vary based on volume, time zones, and team availability.

3. Digital Products and Services

All Shorts Accelerator products and services are digital. This includes course materials, templates, community access, and feedback. No physical goods are shipped.

4. Access and Account Responsibility

Upon enrolment, you will receive access to:

- Course materials
- A private Discord community
- Feedback systems

You are responsible for keeping your account and Discord access secure. Account sharing is strictly prohibited and may result in termination of access without refund.

5. Communications (Email, SMS, and Phone)

As part of the application process, you will be asked to confirm: "I agree to receive application and enrolment-related SMS, email, and phone communications from Shorts Accelerator and its team." By checking this box and submitting your contact information, you consent to receive communications related to your application, enrolment, scheduling, and program delivery via email, SMS, and phone call, including from our setters and closers as part of the enrolment process. We keep a record of this consent.

Any call or message you receive from us will identify Shorts Accelerator (or the relevant team member) as the sender, the reason for contacting you, and how to stop future contact. If you ask a caller to stop or hang up, they will do so.

Message frequency may vary. Message and data rates may apply depending on your carrier and plan. You may opt out of SMS communications at any time by replying STOP, and you may ask to stop receiving calls at any time. Opting out of marketing communications does not affect transactional communications required for program delivery (e.g. onboarding instructions, access details).

6. No Guaranteed Results

Shorts Accelerator provides education, mentorship, and guidance only. Income, views, subscribers, monetization approval, and algorithm performance are not guaranteed. Results depend on effort, consistency, execution, niche selection, and external factors outside our control, including but not limited to changes made by YouTube or other platforms. Any examples, testimonials, or results shown on our website, in our marketing, or by our team are illustrative only and do not represent typical results.

A pre-monetised channel may be made available to some participants as part of the program, at the sole discretion of our coaching team. This is a potential benefit, not a guarantee, and whether it is offered varies from participant to participant based on factors including (but not limited to) niche fit, your existing channels, and coach assessment.

Any channel, account, or platform asset provided or used as part of the program is subject to YouTube's own policies, monetisation requirements, and review processes. We do not control YouTube and cannot guarantee monetisation approval, ongoing monetisation status, account standing, or platform enforcement decisions. YouTube may suspend, demonetise, restrict, or terminate any channel or account at its own discretion, in accordance with YouTube's Terms of Service, Community Guidelines, monetisation policies, and copyright rules, regardless of anything in this Agreement.

No representative of Shorts Accelerator, including setters, closers, coaches, or any statement made on our website, in direct messages, on sales calls, or in marketing material, is authorised to make a guarantee of monetization, income, or any specific outcome (for example, "get monetised in 3 months or your money back"). If such a statement is made, it does not create a binding guarantee or refund right, and it does not constitute or guarantee the provision of a pre-monetised channel. The only terms that govern your enrolment are those set out in this Agreement, the Privacy Policy, the EULA, and the Return and Refund Policy.

7. Payment and Refund Policy

All program fees are listed and charged in USD unless stated otherwise and are due in full or according to the payment plan agreed at the time of enrolment, processed through Whop or another third-party payment processor. GST and other applicable taxes are not included in the listed price unless explicitly stated.

If you are on a payment plan, you remain responsible for all remaining instalments regardless of your level of engagement with the program, except where your access is terminated by us without cause. If a payment fails or is missed, we may pause your access to the program and community until the payment issue is resolved. Continued non-payment may result in termination of access, without relieving you of the obligation to pay any outstanding amounts already owed.

We do not offer refunds for change of mind, failure to participate or engage with the program, or failure to achieve a particular result. This does not limit any rights you may have under the Australian Consumer Law (see Section 7A below).

Any exception to this policy is granted solely at our discretion and must be agreed to in writing prior to purchase or otherwise approved by us in writing on a case-by-case basis.

7A. Your Rights Under Australian Consumer Law

Nothing in this Agreement, including this Section and Sections 11 and 12 below, excludes, restricts, or modifies any consumer guarantee, right, or remedy that you have under the Australian Consumer

Law (ACL) that cannot lawfully be excluded. If our services fail to meet a consumer guarantee under the ACL, you may be entitled to a repair, replacement, refund, or cancellation of the service, in accordance with the ACL, regardless of anything else stated in this Agreement.

7B. Chargebacks and Payment Disputes

If you open a chargeback or payment dispute, we may suspend your access to the program and community while the dispute is being reviewed. We encourage you to contact us directly first so we can address any concern before a dispute is filed. This section does not affect your right to pursue a legitimate dispute or your rights under the Australian Consumer Law.

8. Acceptable Use

You agree not to:

- Share or resell Shorts Accelerator content
- Copy or redistribute materials provided through the program
- Harass other members or staff
- Spam or self-promote within the community without permission
- Attempt to exploit systems, staff, or other members

Violations may result in immediate removal from the program and community without refund. This does not limit any rights you may have under the Australian Consumer Law.

9. Intellectual Property

All Shorts Accelerator content, including but not limited to frameworks, templates, scripts, SOPs, and training materials, is owned by Shorts Accelerator. You receive a limited, non-transferable, non-exclusive license to use this content for your own personal business purposes as part of the program. You may not reproduce, distribute, sell, sublicense, or create derivative or competing products from any part of our proprietary materials without our prior written consent.

10. Termination

We reserve the right to suspend or terminate your access to the program for any violation of these Terms, including non-payment, sharing of materials, or abusive conduct. Termination does not entitle you to a refund and does not remove your obligation to comply with these Terms (including Sections 6, 9, 11, and 12, which survive termination). This does not limit any rights you may have under the Australian Consumer Law.

11. Disclaimer of Warranties

Our services are provided on an "as is" and "as available" basis without warranties of any kind, whether express or implied. We do not guarantee specific income results, YouTube monetization timelines, or channel performance outcomes. To the fullest extent permitted by law, we disclaim all implied warranties, including merchantability and fitness for a particular purpose. This disclaimer does not exclude, restrict, or modify any consumer guarantee or right under the Australian Consumer Law that cannot lawfully be excluded (see Section 7A).

12. Limitation of Liability

To the maximum extent permitted by applicable law, Shorts Accelerator and its owner are not liable for any indirect, incidental, special, or consequential damages arising out of or related to your use of, or inability to use, the program. This includes financial losses, platform bans, algorithm changes, or business decisions made by you. Our total liability for any claim arising under these Terms will not exceed the amount you paid for the program. This limitation does not exclude, restrict, or modify any

consumer guarantee or right under the Australian Consumer Law that cannot lawfully be excluded (see Section 7A).

13. Indemnification

You agree to indemnify and hold harmless Shorts Accelerator and its owner from any claims, liabilities, damages, or expenses arising out of your violation of these Terms, your use of the program, or any content you create or publish using the strategies taught in the program.

14. Third-Party Tools and Platforms

We use third-party platforms (including Discord, Whop, Typeform, and Calendly-style scheduling tools) to operate and deliver the program. We are not responsible for outages, errors, or issues caused by these third-party services.

15. Governing Law

These Terms are governed by the laws of Australia. Any disputes arising out of or relating to these Terms will be subject to the exclusive jurisdiction of the courts of Australia.

16. Changes to These Terms

We may update these Terms at any time. Continued use of the program after changes are posted means you accept the updated Terms.

17. Contact

For questions about these Terms, contact: legal@shortsaccelerator.co